



January 17, 2020

(DEFAULT CONTACT ADDRESS)

Dear City of Covington Water Customer,

The goal of The City of Covington is to supply safe potable water to each and every customer under all foreseeable circumstances. Therefore The City of Covington Public Works Department has adopted a new Plan for the Operation of Cross-Connection Control effective 04/09/2019. The provisions contained within this Plan are in keeping with the requirements set forth in Section 68-221-711(6) of Tennessee Code Annotated and Section 1200-5-1-.17(6) of Tennessee Department of Environment and Conservation Rules governing Public Water Systems.

The customer will now be responsible for yearly testing of their device. Cross-connections, created and maintained by the customer for his convenience endanger the health and safety of all who depend upon the public water supply. **Therefore, the customer who creates a cross-connection problem shall bare the expense of proving necessary backflow protection and for keeping the protective measures in good working order by a state approved cross-connection specialist or licensed plumber with state approved Backflow Prevention Assemblies certificate.** This includes repair, testing, installation and reporting their test results within 30 days of date of testing.

All service providers who test backflow prevention devices within the City of Covington Public Works Department's jurisdiction are required to register and submit all test reports via **The Compliance Engine**. To register with Brycer, please do so at www.thecomplianceengine.com.

Please contact me with any questions or concerns.

Sincerely,

Joe Bloechl

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